



THE GILMAN BROTHERS COMPANY

Gilman Road, Gilman CT, 06336 USA

800-852-4220

860-889-8444

Fax 860-889-5226

www.gilmanbrothers.com

FOR IMMEDIATE RELEASE

Gilman Brothers Offers Full-On Customer Service and Manufacturing 24/7

Full customer service includes material availability, new product options, and around-the-clock service.

SOURCE: THE GILMAN BROTHERS COMPANY, GILMAN, CT, AUGUST 18, 2015

"The supply chain never closes, so why should we?" says Bill VanHorn, Gilman Brothers Director of Sales. The Gilman Brothers Company has been manufacturing around-the-clock and announces this week they are taking an unprecedented approach to the graphics market by offering 24/7 customer service to match their manufacturing. This allows for real time interaction by matching their availability to the wide range of customer and supplier hours around the globe.

The new sales department's hotline accessibility sets Gilman apart from other manufacturers, as they are now available to answer tech questions; discuss critical-to-quality features for individual projects; lead-time requirements; and complete accessibility with afterhours and weekend shipping. The customer service hotline 860-884-2077 is open and ready. This is the absolute in production teamwork. "Gone are the days of Monday – Friday accessibility. Customer expectations have evolved from being driven only by price and lead-time. There is value in speaking directly to a manufacturer and having the ability to run projects over night or on a weekend and having the truck be at the customer's dock Saturday, Sunday or Monday morning. We are making the strong statement that customers are #1 priority and our accessibility and relationships back that up. This is not a job but a life style – we have tremendous passion and love what we do – customers feel that energy and respond accordingly." says VanHorn.

For additional information on any Gilman Brothers products visit our website at www.gilmanbrothers.com, email us at sales@gilmanbrothers.com or call regular EST business hours 860-889-8444 USA or the new **24/7 hotline 860-884-2077**.

END

#